How to Read Your New Bill

To make it easier for you to manage your account, we are providing you with a breakdown of the new fields of information:

 # 1 Amount due before the account is late

 # 2 Date the payment must be received before account is past due

 # 3 Amount that must be paid after the due date

#4 Account Number, Service Address and Electronic Box #

#5 Remittance Information

#6 Billing Period

#7 Date Bill was generated

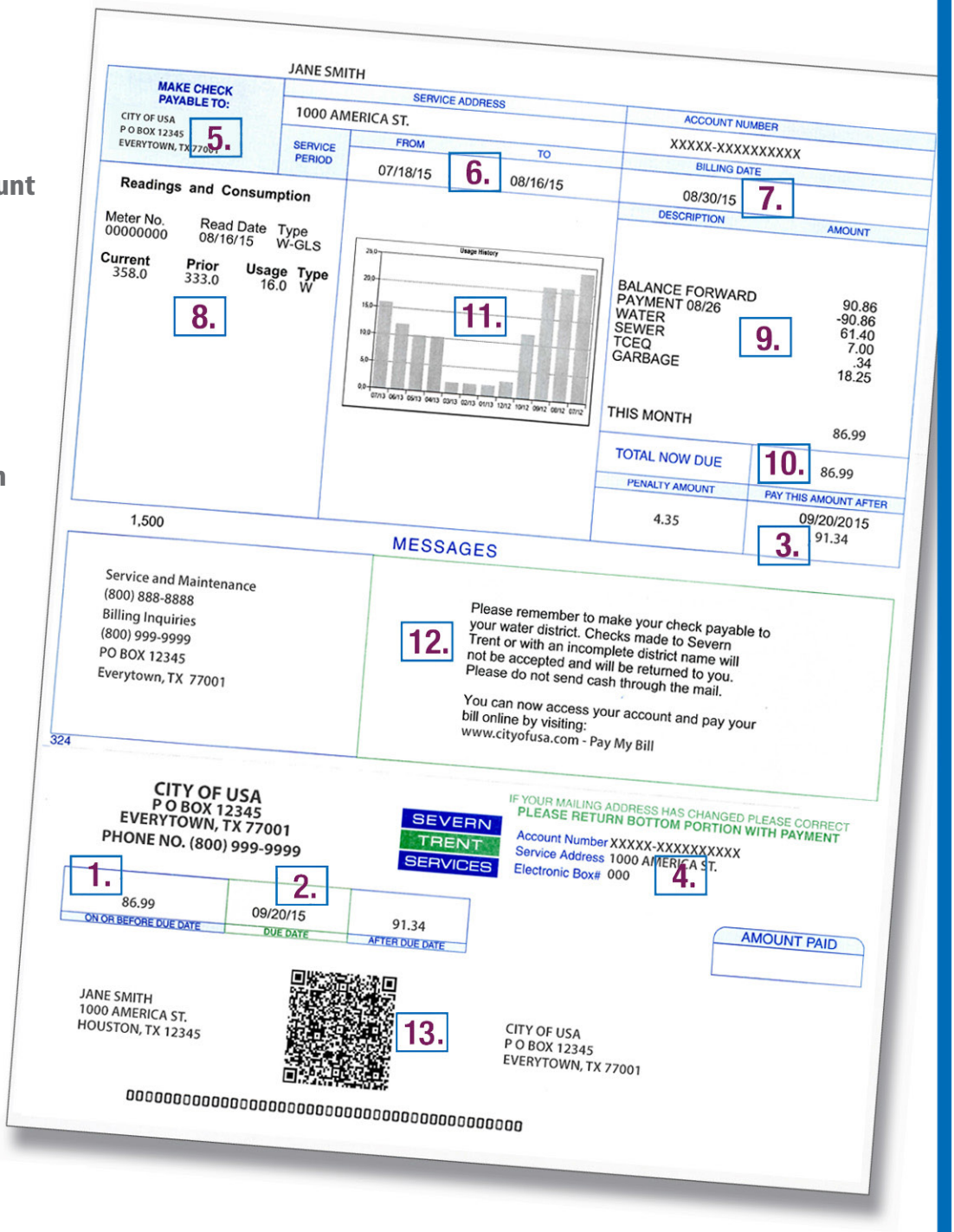
#8 Meter Reading Information: Meter No., Date, Usage Type, Readings & Usage

#9 Detail Service Charges and Activity

#10 Total Balance Due

#11 Historic Usage Graph

#12 Message containing district information i.e. contact information, scheduled maintenance, conservation tools, rate change notices, etc.



#13 Using your smart phone or tablet equipped with a QR Code application, scan this QR Code to pay your bill via credit card or e-check.

When signing up for online services using the website listed on your bill, use only the last 10 digits of your account number to activate your online account (excluding the first 5 digits before the dash).